**PPG Meeting**

**Wednesday 20th March 2024**

**10:30**

**Present**: HT MA SS LS CC

**Apologies:** AJ JT JB LS

**13/24 Apologies**

AJ JT LS JB

**14/24 Agree Previous Minutes**

 **Matters Arising**

* GP Contract 2024/25 – the new contract has been imposed despite 99% of GPs voting no to the contract in the BMA referendum. There will potentially be future strike action taken by GPs across the country. We sent out a letter to patients via SMS detailing the pressure that General Practice is under. Please see attachment.



**15/24 ICB Quality Visit**

The practice had their annual quality visit in March, this involved meeting with the ICB to discuss how the practice is doing and looks at statistics comparing the practice to national data. The visit highlighted the areas we are doing well in and gave the practice some ideas of areas to work on.

The practice has noted interest in taking part in the General Practice Improvement Programme (GPIP), this supports practices to look at access and other areas to ensure we are meeting patient demand and to look at ways to improve.

**16/24 Website**

New website demonstration.

The new site went live this week and is still in early development. LS is reviewing it this week to update it.

New address is: [www.villagesurgeryderby.org.uk](https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.villagesurgeryderby.org.uk%2F&data=05%7C02%7Cclaire.cooper7%40nhs.net%7C3ac1249ef03841a566b408dc70ffb82e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638509490810021411%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=YRUBPvyE8tklWBoXsuYDNRfdBvomAdY09TobqepP4BY%3D&reserved=0)

PPG page – this will have minutes available for patients and a link to join the group.

Email address – LS will look in to setting up an email address for the PPG. This will allow patients to contact the PPG directly without having to go through the practice. The group will need to decide how this will be monitored.

Newsletter – suggestion to have a bi-annual PPG newsletter written by the PPG.

**17/24 AOB**

DNAs – Discussion on how these can be reduced. The DNAs block access for patients who need to be seen. The practice and previous PPG have worked hard on DNAs, but it is still an area which impacts appointment availability. DNA information will be available on the new website.

Areas the practice is focusing on currently – Health & Safety and the ICB Quality Improvement Programme.

**Next Meeting:**

**Wednesday 17th July 2024**

**10:30 to 11:30**